

Privacy Policy

SkyBell Technologies, Inc. (“SBT”, “we”, “us”, or “our”), takes your privacy protection very seriously. By using or accessing this website you signify your acknowledgment and assent to the Privacy Policy set forth below. If you do not agree to this policy, please do not use this website, or our products, or our services.

Cookies and Data We Collect

In order to provide you with ease of access to your account, SBT will place a cookie (a small text file) on any computer or mobile device from which you access our Website.

We collect non-personal information – data in a form that does not permit direct association with any specific individual. We may collect, use, transfer, and disclose non-personal information for any purpose. The following are some examples of non-personal information that we collect:

- We may collect information such as language, zip code, phone number, unique device identifier, location, email and the time zone where the Device is used.
- We also collect information regarding activities on your Device, our Website, and our Mobile App.

This information is aggregated and used to provide more useful products to our customers by helping us understand which parts of Devices, our Website, and our Mobile App are used, and how they are used. We may also display this information publicly or provide it to others, however, we do not disclose personally-identifying information.

If you send us a support request (for example via a support email or via one of our feedback mechanisms), we reserve the right to publish the non-personally identifiable parts of it in order to help us clarify or respond to your request or to help us support other users.

If we do combine non-personal information with personal information the combined information will be treated as personal information for as long as it remains combined.

Secure Credit Card Transactions

We protect your credit card information and privacy by using Secure Socket Layer (“SSL”) technology (the industry standard security protocol), hosting our site on secure servers, and maintaining Secure Site status from VeriSign, the security industry leader.

When you provide us with any personal information, such as your credit card number when making a purchase, we use SSL data encryption to ensure that no one can read as it is transmitted over the Internet. We use Cookies (small encrypted data files containing references to user ID information that are stored on our secure server and may write to your hard drive) to keep track of your shopping cart. Your information is safely stored behind a firewall that protects it from users from other networks.

Your Personal Information

To process your order, notify you of matters that may be of interest and improve your SBT shopping experience, we collect information, such as e-mail addresses, domain names, the number of visits each page receives, and other information you may volunteer. Any personal information that you submit to the site will remain as safe and secure as your credit card information.

Removal from SkyBell Lists

You may receive periodic emails or postal mailings from us with information on new products and services, or upcoming events. If you do not want to receive e-mail and/ or postal mail from us in the future, please let us by submitting a ticket request to our customer service at: <https://skybelltechnologies.zendesk.com/hc/en-us>. **We do not rent or sell your name or other personal information to other companies.**

We may share your personal information with our third party service providers on a need-to-know basis. We engage third party service providers to perform certain services on our behalf. In order to perform those services, the service providers may need to know your personal information. We require that they protect this information and only use it to perform services on our behalf. For example, we may use outside shipping companies, credit card processing companies, resellers, distributors and content providers.

We may share statistical or aggregated non-personal information about our users with advertisers, business partners, sponsors and other third parties. This data is used to customize our website content and advertising to deliver a better experience to our users.

Special Cases

We reserve the right to disclose user information in special cases, when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) our rights or property, other SBT website users or anyone else that could be harmed by such activities. We may disclose personal information without notice to you in response to a subpoena or when we believe in good faith that the law requires it or to respond to an emergency situation.

Policies for Children

We do not knowingly collect or solicit personal information from anyone under the age of 18 or knowingly allow such persons to register for our Services (as defined in our Terms of Service). If you are under the age of 18, please do not attempt to register for our Services or send any information about yourself to us, including your name, address, telephone number, or email address. No one under the age of 18 may provide any personal information to SBT. If we learn that we have collected personal information from a child under the age of 18 without verification of parental consent, we will delete that information as quickly as possible. If you believe that we might have any information from or about a child under the age of 18, please contact us at support@skybelltechnologies.zendesk.com.

You therefore represent and warrant to us that: (i) you are of legal age to form a binding contract; (ii) all registration information you submit is accurate and truthful; and (iii) you will maintain the accuracy of such information. You also certify that you are legally permitted to use and access the Services and take full responsibility for the selection and use of and access to the Services. This Agreement is void where prohibited by law, and the right to access the Services is revoked in such jurisdictions.

Linked Sites

Please be advised that this website may contain links to third party websites. The linked sites are not under our control, and we are not responsible for the contents or privacy practices of any linked site or any link on a linked site.

Changes to the Privacy Policy

SBT reserves the right to change or update this policy, or any other policy or practice, at any time, with reasonable notice to users of this website. Any changes or updates will be effective immediately upon posting to the SkyBell Technologies site.

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Effective as of 6/24/15